

## The best way to monitor, support, and optimize Zoom, and efficiently support the surge in remote collaboration.



### Simplify UC Monitoring

Troubleshoot video and audio calls with an intuitive interface that helps IT teams detect, diagnose and resolve issues faster.



### See Zoom and Beyond

Gain richer insights by tracking key metrics across Zoom Meetings, Phone, Webinars, and Rooms, alongside your other on-premises and UCaaS systems.



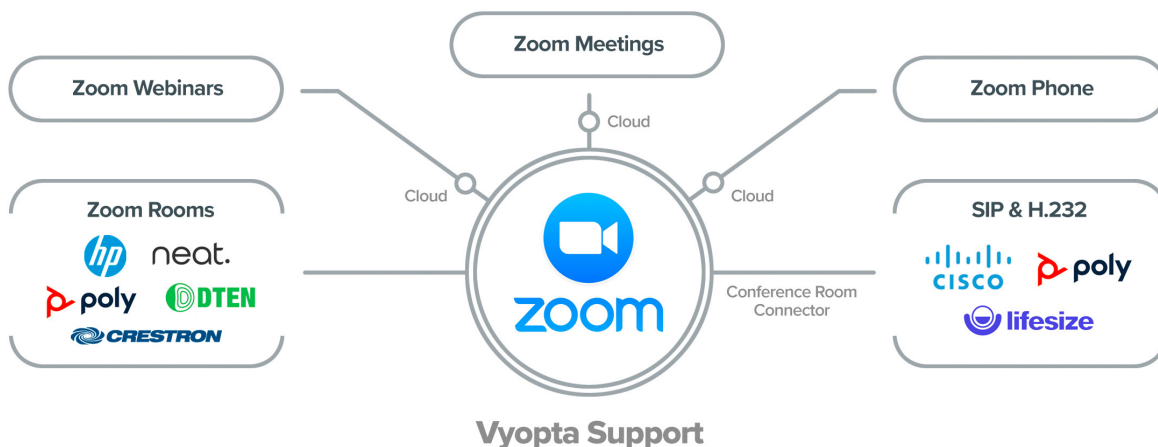
### Improve ROI, Usage, and Experience

Gain insights to improve adoption, optimize costs, boost productivity, and train users, all while efficiently scaling IT to manage usage.

## The Complete Zoom UC Picture

Vyopta helps to manage performance and adoption not only for Zoom Meetings, Zoom Webinars, and Zoom Phone, but also across compatible video endpoints (such as Zoom Rooms and existing conference room video hardware), all in a single pane of glass with your other calling and conferencing

technologies (including numerous on-premises & UCaaS platforms, and voice infrastructure). Vyopta's, vendor-agnostic approach helps maintain visibility into usage, performance and quality of experience across departments, and more accurately identify possible root causes for known issues.



## Five Reasons Vyopta provides the best monitoring and analytics for all Zoom products

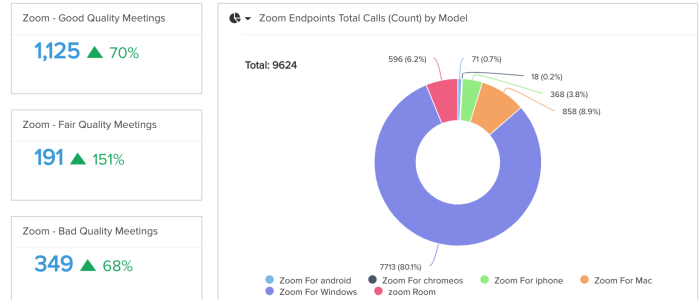
- 1 **Enable productivity** for your Zoom Phone, Webinars & Rooms users
- 2 **Simplified troubleshooting**, reducing time to issue resolution
- 3 **Proactive issue detection** thanks to data-driven investigation
- 4 **Manage total cost of ownership** with proven, multi-platform analytics
- 5 **Improved productivity** by ensuring technology is working as expected

zoom  
zoomphone  
zoomrooms  
zoomwebinars

## More Support for your UC Support Teams

Vyopta's Technology Insights platform helps UC and Service Desk teams by providing:

- Detailed Zoom utilization metrics including Zoom Phone & Webinars, Zoom Rooms status & analytics
- Ability to proactively identify & quickly troubleshoot issues
- User-oriented insights into Digital Employee Experience
- Single-pane-of-glass to optimize mixed UC environments
- User tagging for customized, business-relevant reports



## Vyopta support for Zoom-compatible devices

Use Cases	SIP H.323*	Zoom Rooms*	Zoom Meetings	Zoom Webinars	Zoom Phones
Locate issues quickly	✓	✓	✓	✓	✓
Accurately diagnose	✓	✓	✓	✓	✓
Proactive alerts	✓	✓	✓	✓	✓
Monitor endpoints	✓	✓	n/a	n/a	✓
Analyze usage and adoption	✓	✓	✓	✓	✓
Detect systemic issues	✓	✓	✓	✓	✓
Automate business reporting	✓	✓	✓	✓	✓

✓ = Supported

\* SIP / H.323 support includes Poly, Lifesize, Dolby Voice and Cisco

\* Zoom Room Models includes Poly, Neat, DTEN, Crestron, Logitech and HP

“Vyopta is very powerful for us because in one tool we can see how much each platform is getting used by our clinical and academic groups and the quality across each system. I have visibility into Zoom calls, and can see information for Zoom alongside Webex.”

