



AVAYA AURA X FOR ZOOM WORKPLACE

AVAYA | zoom

With Avaya Aura X for Zoom Workplace, you can keep the voice and business continuity infrastructure you require and connect your employees to the cool stuff. Maintain your existing Avaya Aura investments and customizations that boost business continuity and integrate the AI-powered Zoom Workplace collaboration capabilities into a single solution that's easier for employees to interact with and your operational and IT teams to manage.

Why Integrate?

- **Simplified Administration:** Consolidate communication management into one vendor and one point of control for voice, video, and messaging services.
- **Enhance Employee Experience:** Connect the bespoke Avaya Aura features users rely on to their familiar Zoom interface, creating an integrated user experience for your teams to communicate seamlessly.

- **Lower TCO:** Implement a single, natively integrated solution that is easier to manage and retains all the key investments in voice and collaboration without massive disruption or tradeoffs.
- **Business Continuity:** Avaya Aura is designed to reduce risk with local survivability, detailed records, custom workflows, and access to emergency services that supplement the powerful collaboration tools with the types of capabilities every company needs to protect people and assets.

Features:

- **Unified user interface:** Employees work in an easy-to-use interface that includes Avaya Aura calling and Zoom AI-powered collaboration in a single unified app.
- **Advanced Collaboration Tools:** Whiteboarding, collaborative notes, and AI-powered capabilities like meeting summaries and transcription to boost teamwork and productivity.

To learn more about
Avaya Aura X for Zoom
Workplace, reach
out to your Avaya
representative or head to
www.avaya.com/zoom

- **Integrate into your Ecosystem:** Integration with preferred compatible business apps like Microsoft, Google, Jira, Salesforce, and more.
- **Seamless Single Sign-On:** Users are automatically logged into Avaya Aura via Avaya Aura Device Services (AADS) when they log into Zoom Workplace.
- **Streamlined User Management:** Easily onboard selected users onto Zoom Workplace.
- **Simple Administration:** Administer Avaya Aura X license users through the current Aura processes, low-maintenance user enablement, automated feature updates, and no additional hardware required to deploy.

Requirements:

To use Avaya Aura X for Zoom Workplace licenses, users must have the following:

- Avaya Aura Release 10 or Avaya Aura Private Cloud
- SIP only endpoint support
- Single Sign On integration
- AADS enabled
- Zoom licenses
- Zoom Workplace installed on eligible devices

About Avaya

Businesses are built by the experiences they provide, and every day, millions of those experiences are delivered by Avaya. Organizations trust Avaya to provide innovative solutions for some of their most important ambitions and challenges, giving them the freedom to engage their customers and employees in ways that deliver the greatest business benefits.

Avaya contact center and communications solutions power immersive, personalized, and unforgettable customer experiences that drive business momentum. With the freedom to choose their journey, there's no limit to the experiences Avaya customers can create.

